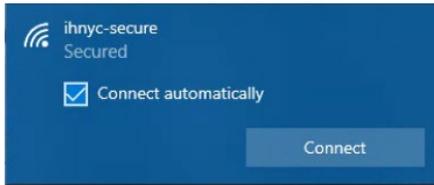


# Wi-Fi Connectivity via Windows or Mac

## Connecting to ihnyc-secure

1. Choose ihnyc-secure in list of available Wi-Fi networks



Windows OS



Mac OS

2. Enter in credentials to login

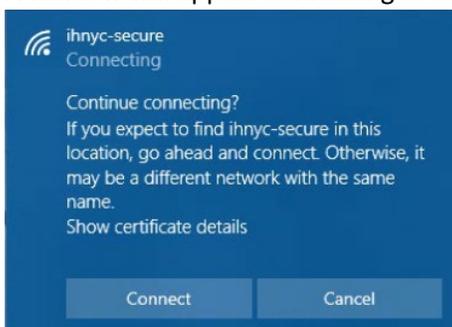


Windows OS

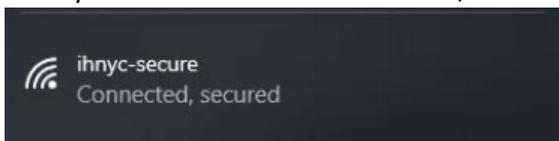


Mac OS

- a. Enter in your username as first name, period, last name. If your name contains spaces, substitute the space with a period (example: john.joseph.doe)
  - b. Enter your entry ID as your password
3. A window will appear confirming to connect to the network. Choose Connect to continue.



4. Once your access has been authorized, the Wi-Fi network will show as Connected, secured



Windows OS



Mac OS

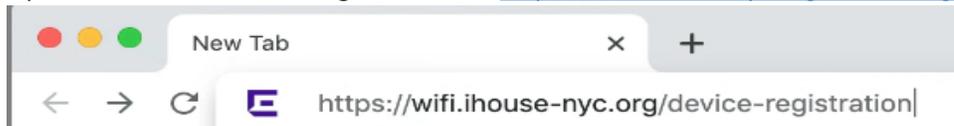


# Wi-Fi Connectivity via Windows or Mac

## Connecting to ihnyc-device

The ihnyc-device network is for wi-fi enabled devices that cannot connect using the username and password authentication on ihnyc-secure. You must register your device through the device registration portal before it can be joined on the ihnyc-device network. The portal is accessible only after connecting successfully to the ihnyc-secure Wi-Fi network on another device.

1. Open the web browser and go to the site <https://wifi.ihouse-nyc.org/device-registration>



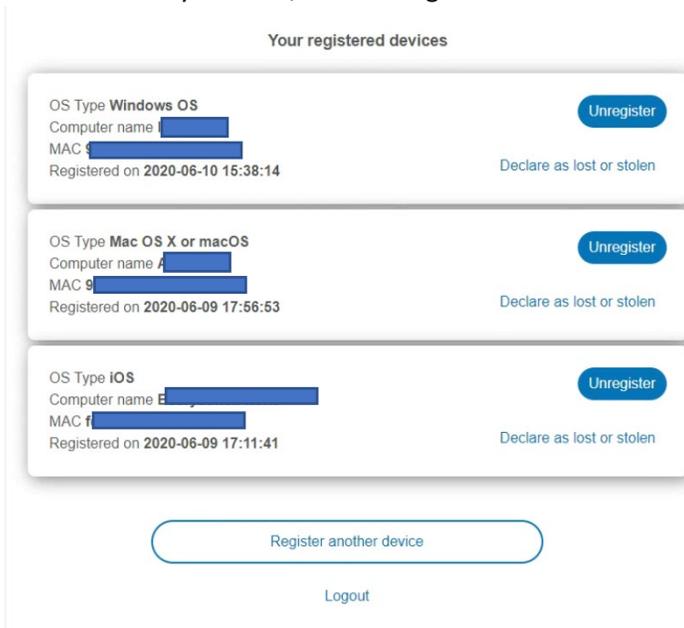
2. On the registration portal, enter in the same username and password used for accessing ihnyc-secure.

A screenshot of the login portal interface. The page title is "Status - Login". Below it, the heading reads "Login to manage registered devices". There are two input fields: "USERNAME" and "PASSWORD". The "PASSWORD" field has a "SHOW" button next to it. At the bottom, there is a large grey button labeled "Login".

- a. Enter in your username as first name, period, last name (example: john.doe)
- b. Enter your entry ID as your password

## Wi-Fi Connectivity via Windows or Mac

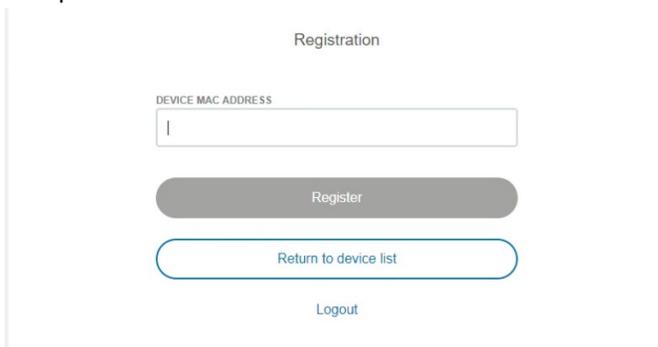
3. A list of currently registered devices under your account will appear. To register a new device to be used on ihnyc-device, choose Register another device



The screenshot shows a page titled "Your registered devices" with three device entries. Each entry includes the OS type, computer name, MAC address, and registration date. There are "Unregister" and "Declare as lost or stolen" buttons for each device. At the bottom, there is a "Register another device" button and a "Logout" link.

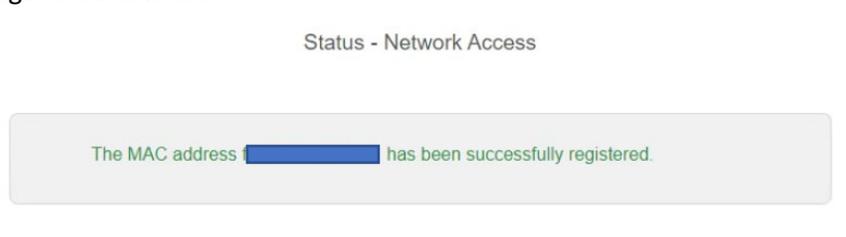
OS Type	Computer name	MAC	Registered on	Actions
Windows OS	[REDACTED]	[REDACTED]	2020-06-10 15:38:14	Unregister, Declare as lost or stolen
Mac OS X or macOS	[REDACTED]	[REDACTED]	2020-06-09 17:56:53	Unregister, Declare as lost or stolen
iOS	[REDACTED]	[REDACTED]	2020-06-09 17:11:41	Unregister, Declare as lost or stolen

4. Enter in the Device MAC address, a unique 12 character identifier, typically found in the network settings of your device, or sometimes printed on the outside of your device. Click Register to accept.



The screenshot shows a "Registration" form with a text input field for "DEVICE MAC ADDRESS". Below the field are "Register" and "Return to device list" buttons, and a "Logout" link at the bottom.

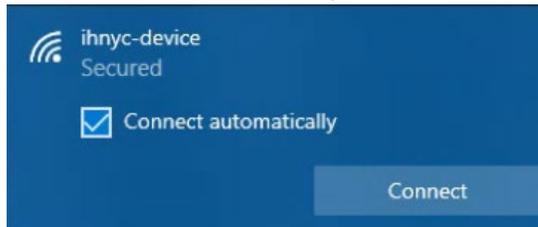
5. Once registered, a confirmation message will appear and your device will be show in the list of registered devices.



The screenshot shows a "Status - Network Access" page with a green confirmation message: "The MAC address [REDACTED] has been successfully registered."

## Wi-Fi Connectivity via Windows or Mac

6. After you have successfully registered your device, you can now connect to the ihnyc-device Wi-Fi Network. Choose the ihnyc-device Wi-Fi network from the list of available networks.

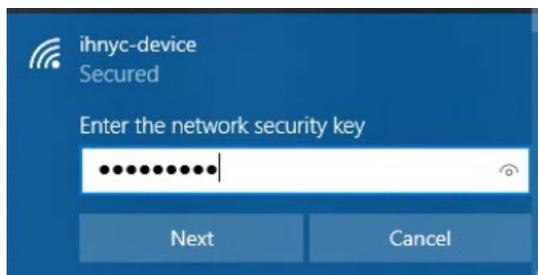


Windows OS



Mac OS

7. Enter in the password for the ihnyc-device network which is **cleveland**, all lowercase.

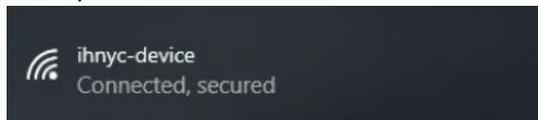


Windows OS



Mac OS

8. Once your access has been authorized, the Wi-Fi network will show as connected



Windows OS



Mac OS

In addition to registering devices on your account, you can also unregister a device from your account by choosing the Unregister button next to the device that you want to unregister. A confirmation message will appear and choose Unregister to finish removing the device from your account.

